Newsletter

Summer 2024

THE FAMILY FUNERAL SERVICE

#### Our Progress This Year to Date

Many of you will be aware that we have spent many months clearing the site and preparing for the next chapter in the history of C. E. Fuller & Co. Our plans to redevelop our site are now with the town planning authorities for discussion and there does appear to be considerable support for the improvements we have in the pipeline. If you wish to keep up to date with how our business and plans are progressing, please follow our Facebook page where we hope to post periodic updates.

With such strong historical links to Soham, former director and local Soham historian Anita Brown has been key to the preparations with every heritage item being carefully looked at before a decision has been made. We have even found some beautiful silk top hats, made by Henry Heath of Oxford Street, London, who held the Royal Warrant to His Majesty King George IV, sold by local hatter, Henry Bullman Esq. of Newmarket.

Whilst Summer is in full swing, our Autumn plans are also afoot! Not only do we have the new building works to plan - and we will remain open throughout the development but we are also nurturing our pumpkin plants ready to compete in the Soham Pumpkin Festival. We look forward to weighing up our competition!



### An Update: Regulation and Inspection of Funeral Premises

There have been important positive developments in recent months and we are welcoming all of the changes. You might be surprised at how many customers ask us, "Are Funeral Directors ever inspected?".

There are two simple answers to this:

- 1. There is no legal requirement at present in the UK for Funeral Directors to belong to a governing association and there is no government legislation for Funeral Directors to work by.
- 2. Not all Funeral Directors belong to a governing association and abide by a Code of Practice and inspection criteria.

However, C. E. Fuller & Co. belongs to the National Society of Allied and Independent Funeral Directors (SAIF for short) which provides us with a framework through their Code of Practice, which, together with our own high standards, allows us to work within a quality assurance and management framework of good practice and an accredited inspection criteria.

The premises of all SAIF members are subject to inspection every 2 years.

Alongside this, every Funeral Director in England and Wales will be inspected by their Local Authority following on from the concerning news from Hull earlier this year. We are fortunate that our Managing Director, Gary Neill and Head of Operations, Seán Martin are both Fellows of SAIF and have been invited to support the local authorities in Essex and Cambridgeshire, as they carry out the inspections.

#### It's All About Care

It is very important that the sacred duty of trust that a family places in us at their time of need is underpinned with high standards of care for all those who require our help and who are entrusted to us.

Taking care of every detail is why we are here, ensuring your farewell to the special person in your life is exactly as you need.

It is our intention that during our refurbishment of C. E. Fuller & Co. that our business will remain fully open and continue to serve the people of Soham, Ely and the surrounding villages as it has done for decades previously.

We are here to walk alongside you, to take some of the stress of making funeral arrangements away and to make the days a little easier to face.

We are here, 24 hours a day, 365 days of the year if you need our help.

## What have we been up to?



We're really looking forward to taking part in this year's Soham Pumpkin Fair. So much so that we've decided to have a go at growing our own! None of us at C.E. Fuller & Co has done this before, so we thought why not, let's give it a go and have some fun! We hope to post regular updates between now and September - please keep an eye out for our progress. Justin (our Foreman) is on logistics, Marie is on watering duties and Claire is keeping an eye on the weather ready for when we need to transfer the plants outside. What could possibly go wrong?

# Congratulations... A special birthday and a promotion for Claire

Claire Needs has two reasons to celebrate this summer ... shortly after her promotion to Assistant Funeral Manager, she celebrated a special milestone birthday. Feel free to pop in to say "hello!", she would be pleased to see you.

And finally, for a bit of friendly competition, we are also growing sunflowers at the front of our premises. Claire's is now as tall as her! For updates on our pumpkins, sunflowers and the building work, please visit our Facebook Page:

www.facebook.com/C.E.FullerandCo/



